



FOLLOW UP NOTICE

PRODUCT SAFETY WARNING AND RECALL NOTICE

Walther Arms, Inc. discovered a potential safety issue with certain PPS M2 pistols shipped **before September 21, 2018**. Walther voluntarily initiated a recall in **November 2018** to protect the safety of its customers because under certain conditions it is possible that some of these pistols may fire when dropped. The only PPS M2 pistols affected by this recall are those in the following serial number ranges:

AN3020 - AN9999
AO0000 - AO9999
AP0000 - AP9999
AQ0000 - AQ9999
AR0000 - AR9999
AS0000 - AS9999
AT0000 - AT9999
AU0000 - AU7502

Please do not load, fire or use your Walther PPS M2 pistol and contact us immediately to arrange to have your pistol upgraded free of charge, using the following steps:

Step 1 – Contact us at www.WaltherArms.com/Recall and complete the online form. Alternatively, you can contact us by email at ppsrecall@WaltherArms.com, by phone at 1-866-503-3389 (Monday through Friday, from 8:00 am to 5:00 pm Central time), or by mail at Walther Arms, Inc., 7700 Chad Colley Boulevard, Fort Smith, AR 72916. **Please make sure to include the serial number** of your PPS M2 pistol, which is located on the right side of the pistol.

Step 2 – After you contact us and we confirm that your pistol is subject to this recall, we will email or mail you a prepaid overnight shipping label with instructions so that you can return your unloaded pistol to us, free of charge. If you completed the online form at www.WaltherArms.com/Recall, you can print the prepaid overnight shipping label with instructions directly from the website.

Step 3 – We will upgrade your PPS M2 pistol and return it to you overnight free of charge. We will make every effort to complete the upgrade of your pistol and return it to you as soon as possible.





Once your PPS M2 pistol has been upgraded, there will be a dot milled into the back side of the magazine opening as shown below:



If you have sold or transferred your PPS M2 pistol, please contact us www.WaltherArms.com/Recall, by email at ppsrecall@WaltherArms.com, by phone at 1-866-503-3389 (Monday through Friday, from 8:00 am to 5:00 pm Central time), or by mail at Walther Arms, Inc., 7700 Chad Colley Boulevard, Fort Smith, AR 72916, and provide us with the name and contact information for the person to whom you sold it so that we can notify them of this recall.

You can check the www.WaltherArms.com/Recall website for information on the current status of your pistol after you have returned it to be upgraded.

We appreciate your assistance and apologize for any inconvenience this may cause you. Thank you for your patience and cooperation.

We greatly appreciate your loyalty to Walther products.

